

## **Sales and delivery conditions**

With his order, the client accepts our sales and delivery conditions.

Our offers are not binding. In case offered products should not be available due to another producer, we are obliged to deliver only if there has been a written confirmation of the order.

We are reserving us the right to make technical changes that serve the improvement of the product.

All prices are valid only until a new price-list is issued. Prices are without engagement and without wrapping and shipping costs. All prices include VAT. Prices of 0.00 mean that these prices are made on request.

Delivery is made only against advance-payment or in cash in case the merchandise is picked up.

Shipping to other countries is made only against advance payment.

Shipping is made by post or parcel service.

Since we are unable to supervise and/or control installation or operating mode, we cannot be held responsible for any kind of damage or any further damages resulting out of this.

Products may be returned within one week if undamaged and in their original condition and wrapping. In this case we are charging 15% handling fee.

Shipping and re-shipping costs, wrapping, or other fees are to be carried by the client.

The merchandise may be returned only by mutual agreement and permission given before re-shipping.

Complaints are to be made immediately in writing, at the latest within 8 days after receipt of the merchandise; they may be advanced by phone, e-mail, or in person.

Especially produced articles can be returned and accepted by us only in case their execution is not according to the contract. Particulars of special productions must be written.

When a special article is requested or ordered, our offer contains all conditions of payment.

The merchandise delivered remains our property until payment in full has been received.

Exclusive court of jurisdiction is the court relevant for Töging.

EBH-Modellbau, Töging, 02/01/2003